

Hertfordshire County Council- Children's Care Service

County Hall, Pegs Lane, Hertford SG13 8DQ

☎ 0300 123 4040

Monday- Friday 8:00am- 8:00pm, Saturdays 9:00- 4:00pm

0300 123 4043- Emergency out of hours service

🌐 <http://www.hertsdirect.org/>

Herts Young Homeless (Aldwyck Housing Group)

🕒 Opening hours: Monday- Friday, 9am- 5pm

☎ 08448330933

✉ info@hyh.org.uk

🌐 <http://www.hyh.org.uk/>

Temporary supported accommodation for young people aged 16-25 years old who are homeless or in housing need. Supported schemes in Berkhamsted (Swan Foyer) and across Hertfordshire. Supports young people to establish an independent lifestyle so they can sustain a successful tenancy in their own independent accommodation

Advice and information, mediation, education, mental health and substance misuse homeless prevention, crashpad and floating support

Youth Connexions Dacorum

🕒 Monday- Friday 1:00pm- 5:00pm

☎ 01442 454934

✉ youthconnexions.dacorum@hertfordshire.gov.uk

For young carer referrals: CSF.hertsdirect@hertscc.gov.uk

🌐 <http://www.youthconnexions-hertfordshire.org/careers/information-and-advice/local-information/dacorum/>

Provide youth work, information, advice, guidance and support for young people aged 13- 19 (up to 25 for young people with learning disabilities and up to 21 for care leavers)

Key contacts for young people

Dacorum Borough Council- Housing Options

Provides housing advice and housing options information to everyone, takes housing and homelessness applications and takes duty for priority need customers who are found to be unintentionally homeless

☎ 01442 228000 and ask for Housing Options

Out of hours emergency service: 0800 018 60 50

✉ housing.options@dacorum.gov.uk

🌐 <http://www.dacorum.gov.uk/home/housing/your-housing-options>

Hightown Housing Association

☎ 01442 292300

✉ housing.services@hightownha.org.uk

🌐 <http://www.hpcha.org.uk/>

- Providing supported living options to adults with learning disabilities
- Flexible support for those affected by mental health issues
- Open Door- homeless hostel in St Albans and day services
- Domestic abuse- women's refuges in Dacorum and Stevenage
- Daytime opportunities- courses helping people become more independent, think about work, manage money, get active etc.
- Extra care- The Elms in Aylesbury provides extra care housing, care is available 24 hours a day but is a practical alternative to moving into a care home